

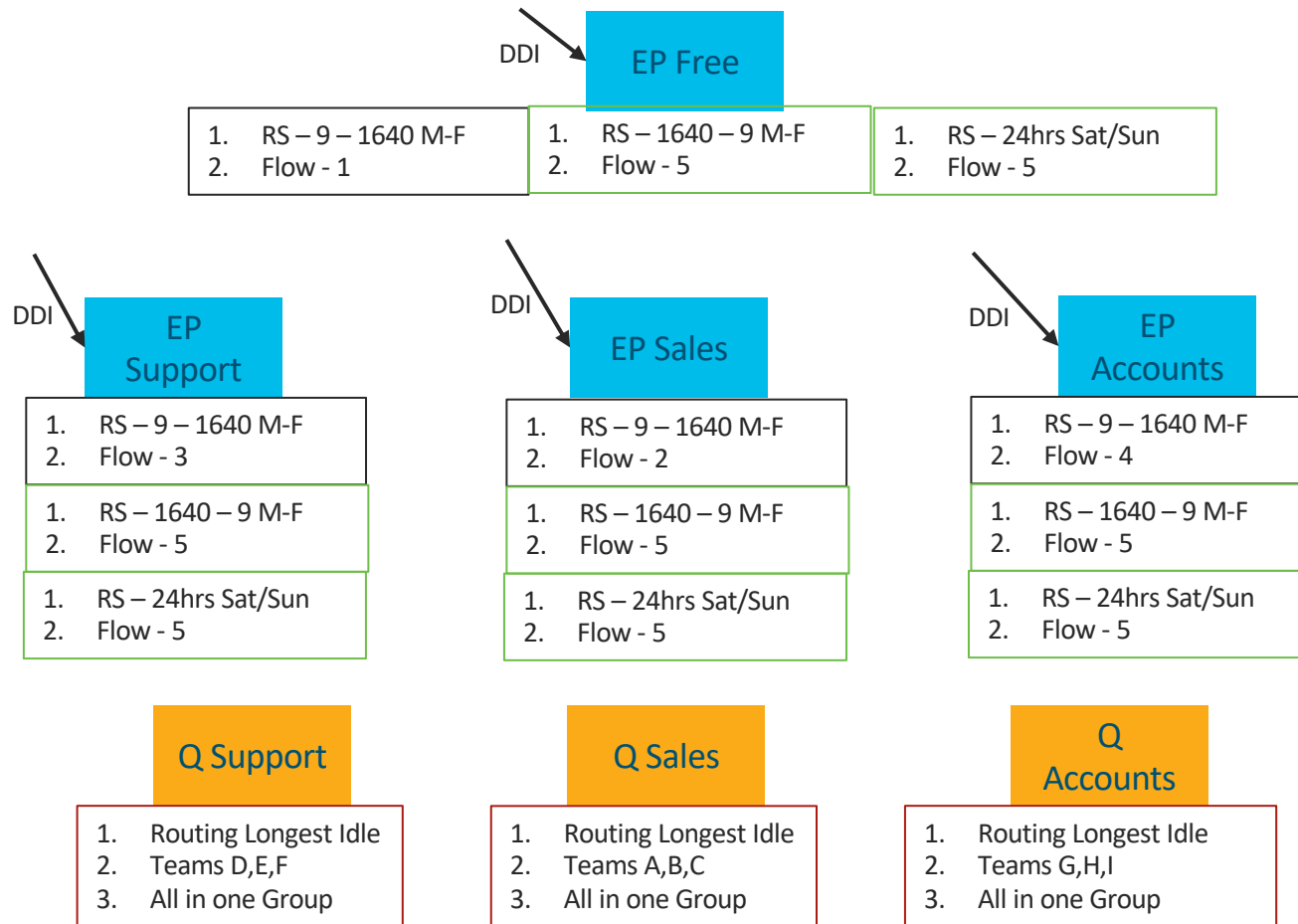


GasULike Solution

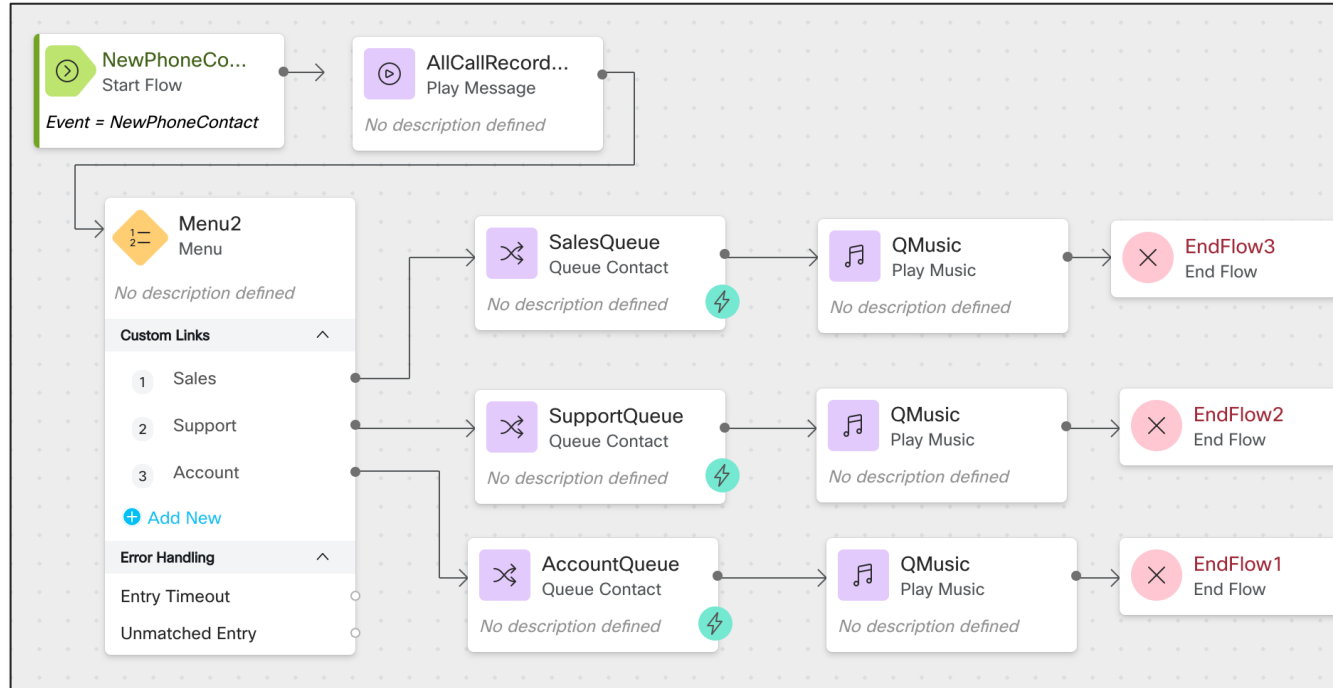
Required to be Created

- Entry Points - 4
- Queues - 3
- EP Routing Strategies – 9
- Flows - 5
- Sites - 1
- Teams - 9
- Supervisor Profiles - 9
- Agent Profile - 1
- Multimedia Profile – 1 voice
- User Accounts – 199 (190 standard – 9 premium)

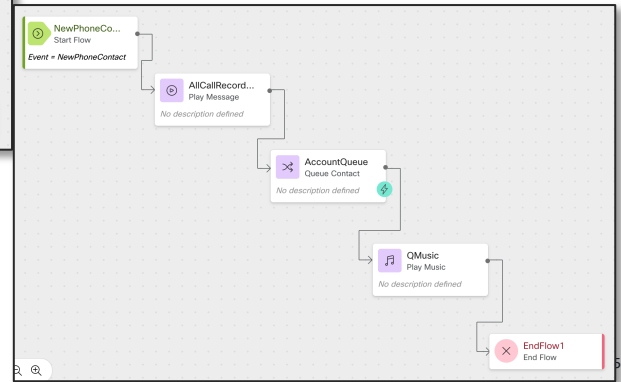
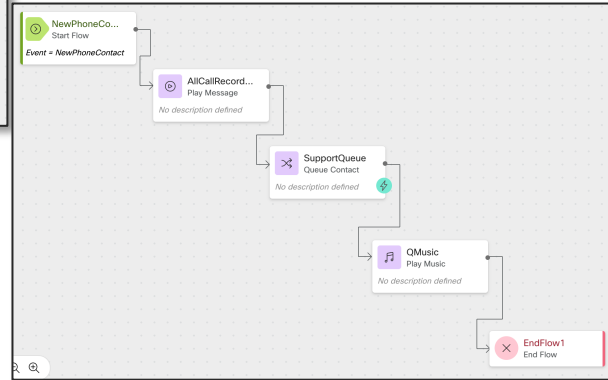
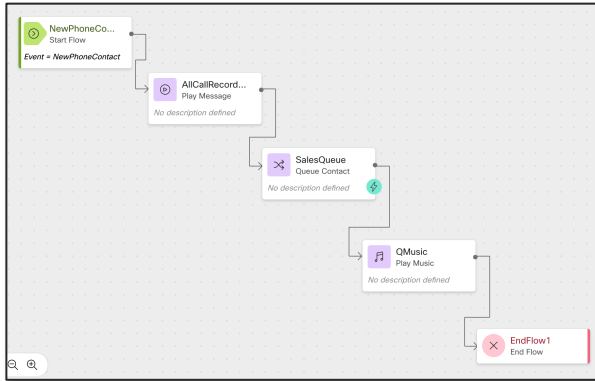




Flow - 1



Flow – 2,3,4



Flow – 5

