

Cisco Unified Communications Manager

Release Notes
Feb 11, 2020

Introduction:

These release notes contain important information about installation procedures for the following cop files:

- ciscocm.DataExport_v1.0.cop.sgn
- ciscocm.DataExport_rollback_v1.cop.sgn

on Cisco Unified Communication Manager and Cisco Unified Communications Manager IM and Presence.

Note: Before you install this Cisco Options Package (COP) file, Cisco recommends that you review the *Important Notes* section for information about issues that may affect your system.

Updates in This Release

Sr. No.	Cop File Name	What the cop contains
1	ciscocm.DataExport_v1.0.cop.sgn	This cop will install the CLI which would allow user to export the data. It copies the respective CLI xml file and the script files to run the dataexport.
2	ciscocm.DataExport_rollback_v1.0.cop.sgn	This cop will roll back the changes made for feature which were made as part of the cop “ciscocm.DataExport_v1.0.cop”

Related Documentation:

To view the support documentation for Cisco Unified Communications Manager, go to:

<http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-documentation-roadmaps-list.html>

Important Note:

- This cop is installable for source releases 10.5, 11x and 12.x.

Installation Instructions:

As with any installation or upgrade, it is recommended that you apply this Update during off peak hours.

Install the cop file on the Cisco Unified Communications Manager and Cisco Unified Communications Manager IM and Presence only.

From Remote Source:

Step 1: ciscocm.DataExport_v1.0.cop.sgn (or), ciscocm.DataExport_rollback_v1.0.cop.sgn as needed

Step 2: Copy the upgrade file to an ftp or sftp server.

Step 3: Login to CLI prompt using admin credentials

Step 4: Enter the CLI command **utils system upgrade initiate** to install cop file

Step 5: For the software location source, choose Remote File System.

Step 6: Enter the directory name, Server, User Name and Password of the remote Server where cop is located.

Step 7: For SMTP Host Server (optional) : < To continue the upgrade process, press enter.>

Step 8: Choose required cop file and press enter.

Step 9: Verify the checksum value:

Sr. No	Cop File Name	MD5 Checksum
1	ciscocm.DataExport_v1.0.cop.sgn	787f5188b1001a0a0c96cf53d3e2e020
2	ciscocm.DataExport_rollback_v1.0.cop.sgn	46e3ecc7b844c9ffb498b3c84a497157

Step 10: After determining that the checksums match. Enter “yes” for Start installation (yes/no).

The Install Status displays the install log.

Step 11: When the installation completes, the Status message displays as ‘Successfully installed <cop name>’